HOW TO RUN THE UNINSTALLATION TOOL AFTER IMO BOOKSHELF MIGRATION

Once you have migrated all your e-books to the new web-based IMO Bookshelf software you will be required to run the uninstallation tool within the Windows-based IMO Bookshelf e-reader software.

**NOTE:** Please only continue with this process once you have Migrated all your licences; you have successfully logged into your web-based IMO Bookshelf account, and Withery have contacted you and instructed you to uninstall the Windows-based IMO Bookshelf.

Open your application and click on the **support icon** which can be found to the right of the search bar.
When the below pop up appears, click on the last tab "**Convert Licence to new IMO Bookshelf**".

Tick the box that you understand and wish to complete this process.

Purchase eBooks for use on the new IMO Bookshelf from any of our worldwide authorized distributors.
Next, **tick the box** that you understand and then click "Convert Licence" to continue.

![Technical Support Options]

**Tick the box** that asks if you understand then Click on "Copy Text to Clipboard" and paste text into a new email message. Email the text to sales@witherbys.com to complete the process.

![Technical Support Options]

The process is now complete, and this Windows-based programme can be uninstalled and removed from your computer.

For any further assistance please contact us at sales@imo.org.